



18<sup>th</sup> July 2022

## **UPDATED - School Buses Recovery Plan from September 2022**

Since our customer communication on the 4<sup>th</sup> of July, we have been considering feedback from parents / carers; on the issues they would experience, regarding using school buses in Plymouth.

There were concerns about how the increased prices would be afforded by parents, however there was general understanding that the revenue generated by the schools would need to increase to cover cost inflation. The next biggest issue we received feedback on was the inflexibility the new scheme would offer in terms of purchasing tickets for ad hoc travel patterns (the proposed scheme only allowed the purchase of advanced term or month products via the Plymouth Citybus App).

We are pleased to announce that we can and will revise our plan to allow for flexibility of ticket purchase combinations, including the purchase of tickets from the driver. This will include the facility to purchase single, return, day and week tickets from the driver. Day, week, 4 week and 13 week tickets will be available on the Citybus App.

To allow for this to happen we will be introducing a new range of tickets, which will be called 'Plymouth Schools'. The Plymouth Schools range of tickets will still provide a discount over adult tickets. However, the fares paid will still increase over today's 'child' ticket prices. This move will enable the routes to continue in September and give them the best chance of becoming financially viable.

This new range of tickets has reduced the level of increase originally proposed in our 4<sup>th</sup> July communication.

In order to travel on the services listed below, students must buy a 'Plymouth Schools' ticket and not a 'Child Ticket', The schools ticket will allow travel on other Plymouth Citybus services in the valid zone, meaning they can still travel off peak and in school holidays across the local bus network.

However, non-Plymouth Schools tickets of any type will not be valid for travel on school services listed below.

Plymouth School services are:

101 / 102 / 103 / 104 / 105 / 106 / 112 / 118 / 807 / 808 / 809 / 50S\* / 51S\*

\*Current 50S and 51S will be renumbered 107

Whilst the company would not claim this as good news, we hope people will recognise that we have listened and adjusted our plans to assist a wider group of parents and children.

## **NEW PRICES**

### **Singles and returns**

Available to buy on bus and price dependant on distance travelled.

### **Day Tickets**

Available to buy on bus and on the Plymouth Citybus App.

Zone 1 and 2 = £4.50

Zone 3 = £6.50

### **1 Week Tickets**

Available to buy on bus and on the Plymouth Citybus App.

Zone 1 or 2 = £16.00

Zone 1 and 2 = £18.00

Zone 3 = £22.00

### **4 Week Tickets**

Available to buy on the Plymouth Citybus App.

Zone 1 or 2 = £60.00

Zone 1 and 2 = £70.00

Zone 3 = £80.00

### **13 Week Tickets**

Available to buy on the Plymouth Citybus App.

Zone 1 or 2 = £190.00

Zone 1 and 2 = £220.00

Zone 3 = £250.00